Business Register PV, CF e P. IVA 00834060188

CERTIFIED QUALITY SYSTEM UNI EN ISO 9001:2015 Certificate n. 9122SGIO



CARTA
DEI
SERVIZI

The General Management Dr. Spartaco Mascherpa

COD. BD501 REV. 11 DATA 14.11.2024

#### **HISTORICAL NOTES**

The SAN GIORGIO Medical Analysis Laboratory has been active in the field of chemical-clinical and microbiological analyses since 1974.

In 1998, following the change of management, the Organization was totally renewed in infrastructure, analytical instrumentation and personnel.

In 2001 the Authority developed its operational capabilities by merging at corporate level, incorporating the *Medical Analysis Laboratory* of Sannazzaro dé Burgondi and keeping the original laboratory on site.

With a view to strengthening its presence in the area and providing better services to users, in 2004 the Company also acquired the COS Analysis Laboratory, one of the "historic" private laboratories in Pavia, and transferred the city headquarters of the analysis laboratory there.

In 2010 the unification of the two analysis laboratories at the headquarters in San Genesio ed Uniti took place. In 2014 the company acquired the business branch of the *Accursio Clinical Chemical Analysis Laboratory* in Milan, transforming the original laboratory into a new sampling point. In order to implement the offer of health services provided and to improve the current level of accessibility to laboratory services, thus integrating the existing diagnostic network in the Lodi and Pavia areas, in 2016 two new external sampling points were created in the Municipalities of Sant'Angelo Lodigiano and Vigevano and in 2025 an additional external sampling point was opened in Lodi.

Currently, the SMeL structure is divided into a main Operating Unit to which an adjacent sampling center and seven external sampling points belong.

### **MISSION**

The SAN GIORGIO Medical Analysis Laboratory is committed to providing a laboratory medicine service of the best possible quality level able to fully satisfy the explicit and implicit needs of the Customer.

## **OBJECTIVES FOR IMPROVEMENT**

The SAN GIORGIO Medical Analysis Laboratory intends to guarantee and improve the quality of the services offered through:

- the continuous updating of its technological and professional know-how
- the extensive use of information technology (ICT)
- the adoption of analytical processes that provide precise and reliable results and that reduce the availability time of reports
- the use of technologies that safeguard the health of operators and the environment
- participation in intralaboratory (CQI) and interlaboratory (EQA) quality control programs
- the consolidation of the Company Quality Management System according to the UNI EN ISO 9001 standard and the updating of the related certification
- the promotion and development of continuous improvement projects.

### **ANALYSIS EXECUTION TIMES**

ON-SITE EXAMINATIONS	DELIVERY TIMES	
CLINICAL CHEMISTRY		
SPECIFIC PROTEINS		
COAGULATION		
HEMATOLOGY		
HEPATITIS MARKERS		
TUMOR MARKERS	ON THE SAME DAY  Monday to Friday	
THYROID HORMONES		
FERTILITY HORMONES		
DRUG DOSAGE		
VIROLOGY		
SEROLOGY		
AUTOIMMUNITY	1 WEEK	
MICROBIOLOGY	• 24 HOURS IF NEGATIVE	
Urine culture	48 HOURS IF POSITIVE (with possible identification and antibiogram)	
MICROBIOLOGY	• 48 HOURS IF NEGATIVE	
Culture test on various swabs	72 HOURS IF POSITIVE (with possible identification and antibiogram)	
MEDICAL MYCOLOGY	• 48 HOURS IF NEGATIVE	
	T2 HOURS IF POSITIVE (with possible identification and antimycogram)	
SEMEN ANALYSIS	1 DAY, MADE BY RESERVATION ONLY IN SAN GENESIO e-mail: spermiogrammi@lam-sangiorgio.it	
MOLECULAR BIOLOGY	2 WEEKS, Monday to Friday	

The reporting times are indicative and subject to variations due to organizational and/or technical causes.

The reporting times for the examinations sent in service are communicated at the time of acceptance.

The online reporting service (ROL) is active: to find out how to activate it, you can ask for information and assistance from our operators.

#### **PERMISSIONS**

- Deliberation ASL n. 287/DG del 28.07.2010 e ss.mm.ii.
- Registration in the Regional Register of Accredited Facilities: n. 754

### **ACCREDITATION**

SSR – Regional Health Service

### **CONVENTIONS**

- GBS Generali
- GRUPPO POSTE VITA
- UNISALUTE

#### METHODS OF ACCESS TO THE SAMPLING POINTS

## Services provided under an agreement with the SSR

Go to the reception desk with:

- Medical prescription on referral from the Region of origin
- Health card or Regional Service Card
- Tax code
- Identification document

# Solvency benefits

Go to the reception desk with:

- Any medical prescription
- Tax code
- Identification document

### **Current tariff**

The SSR - Lombardy Region tariff is in force, including any exemptions from the payment of the ticket.

No reservation is necessary.

To access the check-in service, obtain the appropriate ticket available at the entrance of each location.

For services provided under the solvency regime, a dedicated service is active with priority during the acceptance phase and access to the withdrawal rooms.

Containers for the collection of biological materials are provided free of charge to users who request them.

### **ORGANIZATION**

### Legal and Administrative Headquarters - San Genesio ed Uniti

### U.O. 1 (Analysis Laboratory) - San Genesio ed Uniti

SMeL - General Clinical Laboratory with specialist areas of:

Clinical Pathology (Clinical Biochemistry\_Toxicology and Hematology\_Coagulation)

Microbiology and Virology

CHIAPPA CARLO	MEDICAL DIRECTOR SMeL
LAVEZZOLI MASSIMO	DIRECTOR IN CHARGE OF SMeL
LAGORIO VALENTINA	DIRECTOR AREA Clinical Pathology
MISERERE SIMONA M.	RESPONSIBLE Clinical Biochemistry_Toxicology
SOLARI NADIA	RESPONSIBLE Hematology_Coagulation
GIORONE ALESSANDRA	DIRECTOR AREA Microbiology and Virology

### Adjacent sampling center - San Genesio ed Uniti

TRECCANI ROSSANA	ACCOUNT MANAGEMENT MANAGER

## External sampling point – Sannazzaro dé Burgondi

### External sampling point – San Martino Siccomario

CAIRO SERENA	ACCOUNT MANAGEMENT MANAGER

### External sampling point - Pavia

DEGIAMPIETRO MARTINA	ACCOUNT MANAGEMENT MANAGER

# External sampling point - Landriano

ZANNI DANIELA ACCOUNT MANAGEMENT MANAGER
--

### External sampling point – Milano 1

### External sampling point - Sant'Angelo Lodigiano

GALLETTI LUCA	ACCOUNT MANAGEMENT MANAGER

### External sampling point - Vigevano

SANTAGOSTINO MARCO ACCOUNT MANAGEM	IENT MANAGER
------------------------------------	--------------

#### External sampling point – Lodi

MARTELLI RACHELE	ACCOUNT MANAGEMENT MANAGER	
------------------	----------------------------	--

Qualified health personnel in possession of qualifying professional qualifications are employed in the sampling rooms and for services at the companies.

# **PUBLIC RELATIONS OFFICE**

The staff of the Administration sector is available for clarifications and information at the following times.

SEAT / RESPONSIBLE	MONDAY TO FRIDAY	SATURDAY
San Genesio ed Uniti TRECCANI ROSSANA	11 – 12	7,30 - 9,30
Sannazzaro dé Burgondi CUPELLINII ELENA	11 – 12	7,30 - 9,30
San Martino Siccomario CAIRO SERENA	11 – 12	7,30 - 9,30
Pavia DEGIAMPIETRO MARTINA	11 – 12	7,30 - 9,30
Landriano ZANNI DANIELA	7,30 - 9,30	7,30 - 9,30
Milano 1 - Accursio MATTAINI ANNALISA	11 – 12	7,30 - 9,30
Sant'Angelo Lodigiano GALLETTI LUCA	11 – 12	7,30 - 9,30
Vigevano SANTAGOSTINO MARCO	11 – 12	7,30 - 9,30
Lodi MARTELLI RACHELE	11 – 12	7,30 - 9,30

The staff of the Analysis Laboratory sector is available for clarifications and information at the following times.

SEAT / RESPONSIBLE	MONDAY TO FRIDAY	SATURDAY
San Genesio ed Uniti LAVEZZOLI MASSIMO	11 – 16	10 – 11

For written suggestions or complaints, please use the appropriate forms available at the Administration desks.

# **SAN GIORGIO ON LINE**

LEGAL AND OPERATIONAL HEADQUARTERS			
sangenesio@lam–sangiorgio.it	www.laboratoriosangiorgio.it		
ARCHIVE On Line Report	https://sangiorgio.referti.cloud/		

SEATS	ADDRESS	SAMPLE DELIVERY TIME	REPORT COLLECTION TIME
San Genesio ed Uniti	Via S. Riccardo Pampuri 1	Monday to Friday from <b>7</b> to <b>10</b>	Monday to Friday from <b>5</b> pm to <b>6</b> pm
	Tel. 0382 580556 Fax 0382 580531	Saturday from <b>7.30</b> to <b>9.30</b>	The days following the date indicated on the report collection form, from Monday to Saturday from 11 am to 12 pm
Sannazzaro dé Burgondi	Via Albino Cei 12	Monday to Saturday from <b>7.30</b> to <b>9.30</b>	Monday to Friday from <b>5</b> pm to <b>6</b> pm
	Tel. 0382 998441		The days following the date indicated on the report collection form, from Monday to Friday from 11 am to 12 pm
San Martino Siccomario	Via Turati 28	Monday to Friday from <b>7</b> to <b>10</b>	Monday to Friday from <b>5</b> pm to <b>6</b> pm
	Tel. 0382 556973	Saturday from <b>7.30</b> to <b>9.30</b>	The days following the date indicated on the report collection form. Monday to Friday from 11 am to 12 am
Pavia	Piazza Marelli 4/5	Monday to Friday from <b>7</b> to <b>10</b>	Monday to Friday from <b>5</b> pm to <b>6</b> pm
	Tel. 0382 23674	Saturday from <b>7.30</b> to <b>9.30</b>	The days following the date indicated on the report collection form, from Monday to Friday from 11 am to 12 pm
Landriano	Via Marconi 18	Monday to Saturday from <b>7.30</b> to <b>9.30</b>	Monday to Friday from <b>5</b> pm to <b>6</b> pm
	Tel. 0382 64690		The days following the date indicated on the report collection form. Monday to Friday from 7.30 am to 9.30 am
Milano 1 Accursio	Via Gassendi 4 ang. Piazzale Accursio	Monday to Friday from <b>7</b> to <b>10</b>	Monday to Friday from <b>5</b> pm to <b>6</b> pm
	Tel. 02 3271424	Saturday from <b>7.30</b> to <b>9.30</b>	The days following the date indicated on the report collection form, from Monday to Friday from 11 am to 12 pm
Sant'Angelo Lodigiano	Largo Volontari VV.F. 15	Monday to Friday from <b>7</b> to <b>10</b>	Monday to Friday from <b>5</b> pm to <b>6</b> pm
	Tel. 0371 091048	Saturday from <b>7.30</b> to <b>9.30</b>	The days following the date indicated on the report collection form, from Monday to Friday from 11 am to 12 pm
Vigevano	Via Mascagni 41 ang. Corso Brodolini	Monday to Friday from <b>7</b> to <b>10</b>	Monday to Friday from <b>5</b> pm to <b>6</b> pm
	Tel. 0381 691945	Saturday from <b>7.30</b> to <b>9.30</b>	The days following the date indicated on the report collection form, from Monday to Friday from 11 am to 12 pm
Lodi	Via Selvagreca snc	Monday to Friday from <b>7</b> to <b>10</b>	Monday to Friday from <b>5</b> pm to <b>6</b> pm
	Tel. 0371 223522	Saturday from <b>7.30</b> to <b>9.30</b>	The days following the date indicated on the report collection form, from Monday to Friday from 11 am to 12 pm